

Request for Proposal (RFP)**Subject:** Supply of 8 Headsets with Mic for KFON Project Call Centre**Date:** 08/01/2025**Reference:** KFON/RFP/2024-25/IT/02**1. Introduction**

We are seeking proposals from qualified vendors for the supply of 8 high-quality headphones with an integrated microphone. The headphones will be used for projects call centre located at the KFON Head office, 2nd Floor, Jeevan Prakash, LIC Building, Pattom.

2. Scope of Work

The vendor shall supply and deliver 8 headsets with the following specifications:

- Over-ear design with adjustable headband.
- Noise-cancelling microphone.
- Minimum 1-Year warranty.
- Superior sound quality for efficient communication.
- Comfortable ear padding for extended use.
- Compatibility with windows 10 and 11.
- Durable build quality for daily use.
- USB Plug and Play connectivity option for easy setup and compatibility.

3. Delivery Timeline

The headsets must be delivered to KFON Head office, 2nd Floor, Jeevan Prakash, LIC Building, Pattom-695004 within 3 days of receiving the purchase order.

4. Proposal Submission

Interested vendors are requested to submit their proposals, including:

- Detailed product specifications.
- Unit and total cost, including taxes.
- Warranty and support details.
- Delivery schedule.

5. Evaluation Criteria

Proposals will be evaluated based on:

- Product quality and specifications.
- Price competitiveness.
- Warranty and after-sales support.
- Delivery timeline.

6. Submission Deadline

Please submit your proposals by **January 22nd, 2025 to am.it@kfon.in**.

The authority of KFON reserves the right to cancel or modify the RFP at any stage, as deemed necessary.

7. Contact Information

For any queries, please contact:
Assistant Manager (System Admin cum Network Engineer)
0471-6630830

We look forward to receiving your proposal.

Best regards,
KFON Ltd

